



Quality Policy

REVISION

01

DATE

9 June 2026

ISSUED BY

Company
Management

Over the years, **Bacchetta Srl** has gained increasing visibility in the context in which it operates, thanks to a deep-rooted presence in the provinces of Novara, Verbania, Turin, and Milan, as well as the active collaboration of its internal staff who interact daily with clients, suppliers, institutions, and citizens.

Already consolidated in traditional markets thanks to the ISO 9001 certification, the Ownership and Management of Bacchetta Srl are redefining their strategic commitment by consolidating their presence on the market thanks to the constant attention to "customer needs" and "constant and continuous improvement" to meet the requirements of the Aviation, Space and Defence market, orienting the organization towards compliance with the requirements of the EN 9100 standard through:

- the re-evaluation of process management, providing performance measurement methods and defining more specific indicators, focused on product quality and punctual deliveries;
- a system of quantified and measurable objectives, related to the context in which it operates, both internal and external;
- the application of risk mitigation for each process;
- the continuation of activities in full compliance with current laws and regulations, whether mandatory or voluntary;
- the adoption of strict procedures for the prevention, identification and segregation of counterfeit or suspicious parts;
- rigorous control of unique material traceability and configuration management along the entire supply chain;
- continuous improvement of the effectiveness of the Quality Management System;
- optimisation and improvement of the service offered with a view to achieving customer satisfaction and the requirements of other "stakeholders", such as suppliers and institutions.

Bacchetta Srl values internal resources as "stakeholders" in company processes. In particular, attention is paid to:

- Assign resources consistently with their capabilities, ensuring their qualification through continuous training that increases their technical and social skills;



- Increase awareness among all staff of their contribution to product compliance;
- Prevent and reduce risks to worker health and safety by ensuring that work environments are suitable, safe, and ergonomic for carrying out activities, and protecting workers' health through continuous health monitoring;
- Spread the culture of quality, ethics, and safety among all staff and increase their awareness of them;
- Respect the environment and the climate by minimizing direct and indirect ecological impacts.

Management is involved in the compliance and implementation of these commitments by ensuring and periodically verifying that the Policy is documented, applied, maintained, periodically reviewed, disseminated to all staff and made available to interested parties.

Management aims to disseminate and support a shared vision of corporate objectives to facilitate interfunctional and interpersonal relationships and to ensure everyone understands that each individual's contribution supports corporate growth and their own well-being.

Bacchetta Srl

THE COMPANY MANAGEMENT

Invorio, 9 June 2026